Edward Martin Computer Services Ltd is a supplier of IT-related products and services and both a Managed Service Provider (MSP) of equipment and a support team to our customers’ staff. We support equipment supplied by and inherited from other suppliers.

We have an exciting opportunity for an experienced IT Technician to join our growing company

**About You**

The ideal candidate will have a thorough knowledge of computer systems, excellent troubleshooting and repair skills, alongside server management and network troubleshooting plus the ability to work with Apple systems.

You will have excellent communication skills and the ability to organise time and manage workload efficiently. A full driving license would be an advantage.

**Key Responsibilities**

* Provide IT support to staff
* Respond to support calls logged via service desk, email, or phone
* Carry out daily checks and monitoring of IT systems
* Log frequent support queries and related answers
* System admin duties, server management, and network troubleshooting
* Work and operate different Apple systems including phones and iPads.

Whilst enthusiasm and the ability to provide a highly personable service are key, it is hoped that the successful IT Technician will have a professional attitude to work and excellent communication skills, both written and oral, and be confident in dealing with people at all levels.

We strive to achieve the right balance for our people, enabling us to deliver excellent client service whilst allowing you to build your career without sacrificing your personal priorities. For your hard work, you will be rewarded with a competitive salary dependent on experience.